## Comparing Student, Instructor & Observer Data to Assess a 7-Year Department-wide Education Initiative

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at the University of British Columbia





## Abstract:

Assessing a 7-year initiative aimed at enhancing evidence-oriented pedagogy, relevance, connectedness and class, lab or external experiences across a highly interdisciplinary department is complex. Useful perspectives include measures of learning, students' experiences, instructors' practices, and third party observations. We present preliminary comparisons of data gathered from all courses in one large, interdisciplinary science department, including students' perceived learning experiences, instructors' teaching practices reported before and after the initiative, and third party observations of classes. This example emphasizing feedback about "active classes" illustrates how using three different perspectives yields greater confidence when evaluating education innovations than using only one data type.

In-class features and activities

VIII. Collaboration or sharing in teaching

VII. Use of Teaching Assistants

Students & Instructors apparently "agree" about active classes.

High TPI-III scores correlate with high SLES "helpfulness".

Low SLES "active classes helpful" correlates with low TPI-III.

instructors say "active" with students saying "not helpful".

Only 2 / 39 courses have high TPI with low SLES scores; these

Feedback and testing; including grading policies

I. Other (check all that occurred in your course)

No. courses with TPI gains > 10%

## Background, context and the data sets

The EOS-SEI, and data sets for project evaluation

~27 "consulted";

➤ 6 STLFs\*, 2 for 7 years;

➤ 4 u-graduate theses;

## EOS-SEI Earth & Ocean Sciences – Science Education Initiative<sup>5</sup>

- > 7 years support from the Carl Wieman Science Education Initiative (CWSEI<sup>5</sup>);
- ➤ 22 courses "transformed";
- > ~78% faculty participation rate;
- ➤ 25 grad. / 10 u-grad. contributors;
- $\triangleright$  9 publications,  $\triangleright$  ~40 presentations,
- many workshops. \*STLFs are Science Teaching and Learning Fellows (education support). See ref. 5.

#### **Stakeholders**

Who	Data (Measures of impact)
Students	<ul><li>Measures of learning</li><li>SLES; Perceptions of learning experiences</li></ul>
Instructors	<ul> <li>TPI; teaching practices inventory<sup>2</sup></li> <li>Evaluations, interviews and focus groups</li> </ul>
Teaching assist's	<ul><li>Pedagogic expertise</li><li>Contributions to development</li></ul>
Dep't / Faculty / UBC	- Changes in programs & management
SoTL and H.Q.P. (eg. STLFs)	<ul><li>Research project output</li><li>Contributions to DBER and development</li></ul>

#### Data sets

Data	When	Size				with SLES data	
Data	when	Size	<u>Class</u> size	#			
	Fall 2013, Spring 2014 ~2600 students	Daguaga			200-400	9	
Students		Response rat	100-200	8			
SLES <sup>1</sup> ,		~80% in classes < 140			50-100	10	
JLE3 ,		~20% in classes > 200			15-50	21	
	57 / 63 EOAS courses	2070 III Classes > 200			0-15	8	
Including Workloads &	2009 - 2014	- Various prior to SLES			Number courses with SLES data		
		- Same as SLES in 2013/14			Sample size	#	
Enthusiasm					75-100%	22	
	2006/7 & 2012/13 40 courses in both years		2006/7	2012/13	50-75%	18	
Instructors <b>TPI</b> <sup>2</sup>			-	-	25-50%	9	
		Instructors	47	41	15-25%	6	
		Courses	54	62	0-15%	1	
Observations	Spring/Fall 2012	22 classes (					
COPUS <sup>3</sup>	Fall 2013	30 classes; 24 instructors					
	Spring 2014	29 classes;					

### Summary and directions

- > All three perspectives independently suggest increased use and student appreciation of active classroom strategies.
- > **Student** perceptions identify what THEY see as motivational and worthy of effort.
- > Instructor's perceptions of their teaching practices indicate increased use of research-based teaching practices after 6 years of the initiative.
- > Classroom observations give objective insight about student & instructor actions during classes, and enable opportunities for instructors to engage with colleagues & support staff to communicate about teaching.
- > These rich datasets also yield a wealth of other aggregate and specific information.
- > NEXT complete data sets need mining for insight about individual course needs and those of the department, curricula and students.
- > NEXT these data sets provide rich baseline information to help with evaluation of ongoing and future innovations.
- > NEXT work with instructors on specific improvements identified by lower helpfulness scores (eg: clicker discussions, feedback on homework, and others).

### References

- 1. SLES: Student Learning Experiences Survey http://eos.ubc.ca/research/cwsei/resources/studentsurvey-v9.pdf
- TPI: Teaching Practices Inventory http://www.cwsei.ubc.ca/resources/TeachingPracticesInventory.htm 3. Smith, M. K., F. H.M. Jones, S. L. Gilbert and C. E. Wieman, "The Classroom Observation Protocol for Undergraduate STEM (COPUS): a New Instrument
- to Characterize University STEM Classroom Practices", CBE Life Sci Educ vol. 12 no. 4 618-627. http://www.cwsei.ubc.ca/resources/COPUS.htm 4. Seymour, Elaine, Douglas J. Wiese, A. Hunter, and Susan M. Daffinrud. "Creating a better mousetrap: On-line student assessment of their learning gains." In National Meeting of the American Chemical Society. 2000.
- 5. C. Wieman, K. Perkins and S. Gilbert, "Transforming Science Education at Large Research Universities: A Case Study in Progress", Change, pp. 7-14
- Acknowledgements: Thanks to Carl Wieman, Sarah Gilbert, Gregg Dipple, all STLF colleagues, all faculty and students in EOAS since 2007.





# Three data sets; three complementary perspectives, highlighting results on active classroom strategies.

Categories I, II, V:

Correlating TPI<sup>2</sup> and SLES<sup>1</sup> (39 courses)

0% 10% 20% 30% 40% 50% 60% 70% 80% 90%100%

SLES "active class" vs. TPI-III score

Categories V, VII:

70%

30%

10%

e3xx-n15

Questions (many yes/no) in 8 categories.

Scoring rubric was developed for each category.

Do instructors say active classroom strategies improve??

Self report; most EOAS instructors; **both** 2006/7 & 2012/13

Figure: # courses with n=none or x=x'frm interventions with TPI gains > 10%.

Similar improvement in all courses.

Categories III, IV, VI: More "x" courses than "n" courses improved.

Less improvement.

Also ... TPI evidence of change in Teaching Culture:

Compare coded answers to the open-ended question:

"Totals" bars: overall 5 of 17 "n" and 12 of 16 "x" courses saw TPI scores increase by > 10%.

What students perceive about learning experiences (SLES<sup>1</sup>)  $\sim \sim \sim$  How instructors say they teach (TPI<sup>2</sup>)  $\sim \sim \sim \sim$  What observers see happening in classrooms (COPUS<sup>3</sup>)

## STUDENT PERSPECTIVES: Student Learning Experiences Survey = SLES 1

Perceptions relate to motivation ... hence ... "Which teaching/learning strategies will students respond to productively?"

- 1. Info. provided (9 qns) 2. classroom strategies (13 qns) 3. homework & feedback (18 qns) 4. workloads/enthusiasm
- Multiple choice questions use a 5-point Likert scale based loosely on Seymore et al. 2000<sup>4</sup>.

#### Analysis

- Internal consistency: related questions; paired course sections; compare science/engineering students (figure  $\downarrow$ ).
- Rank experiences in order of "most helpful" ... Discuss results with each instructor.
- Compare impacts of 4 intervention types:
  - x = RBIS\*\* introduced during a full 2-3yr course transformation project
  - **c** = RBIS improved by consulting with STLF\*.
  - i = RBIS changes made largely by the instructor alone (often after working with STLFs\*) **n** = basically little or no RBIS introduced.
- Processing: sorting, ranking, correlating, plotting

Avg. for each intervention, by q'n type

## Some learning experiences students found "extremely or very helpful"

## Do students perceive courses with RBIS interventions as more helpful than those without?

- Impacts on 4<sup>th</sup> year (senior) classes are less distinct.

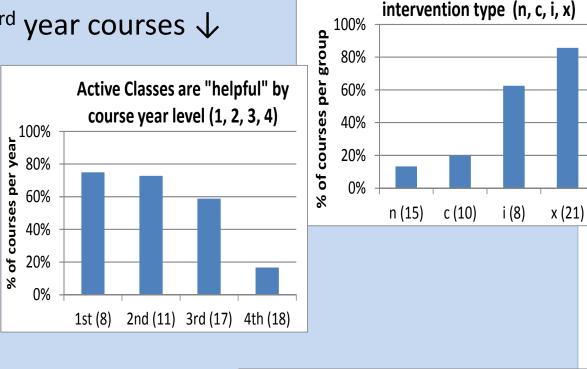
## Classroom strategies:

## How does perceived helpfulness of active strategies relate to intervention type?

- Over ½ of respondents said extremely or very helpful in most courses with "x" & "i" interventions \( \seta \)

### Classroom strategies egs: Average "helpfulness score" per class:

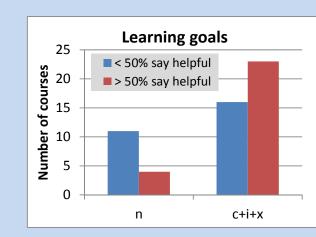
	Avg %	Range %	Stdev %	Comments
Clickers (17 courses)	77	55 – 92	10	- Clickers perceived as helpful
<b>Clicker Discussions</b>	55	38 – 77	12	- Discussions could improve
Lecturing	75	22 – 100	18	- Lecturing prominent & variable
Socratic lecturing	54	9 – 88	19	- Socratic lecturing can be helpful

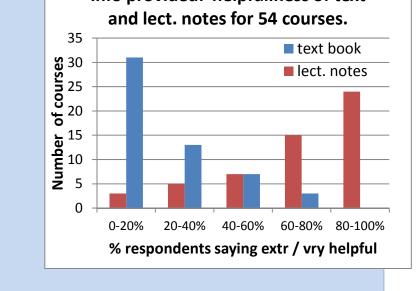


- Are instructors spending too much time creating notes & content?

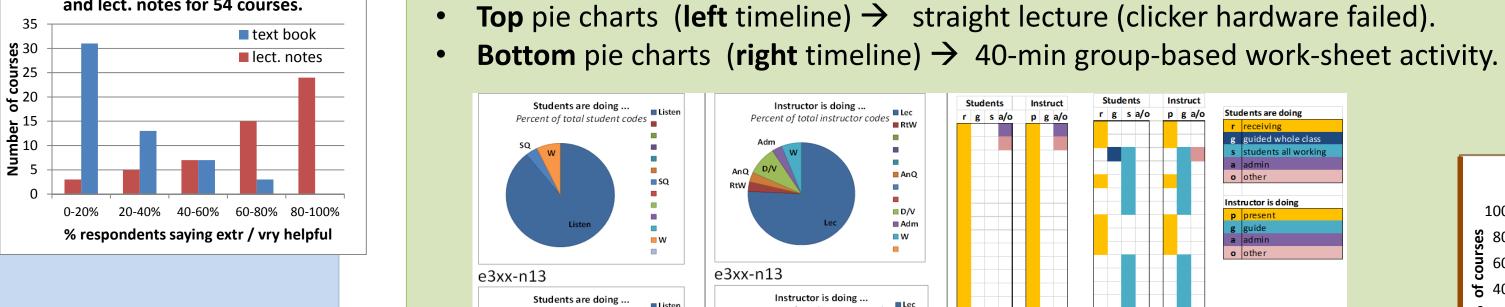
### Learning goals

learning goals. With no intervention goals were less useful.

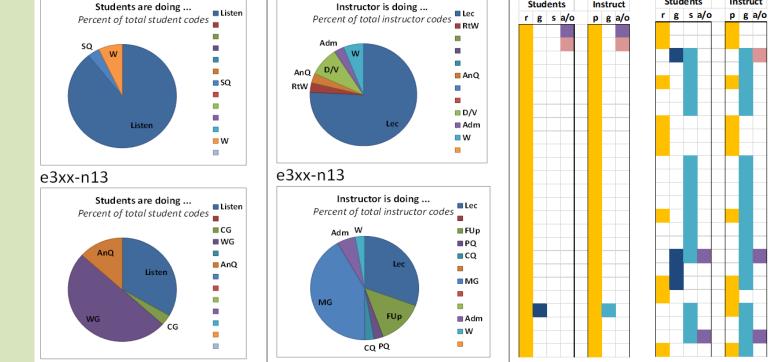


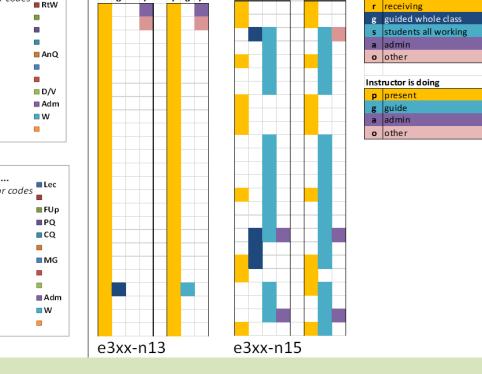


# Info provided: helpfullness of text



Active Classes are "helpful" by





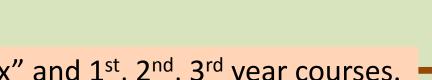
"What is the biggest BARRIER to achieving more effective student learning in your course?"

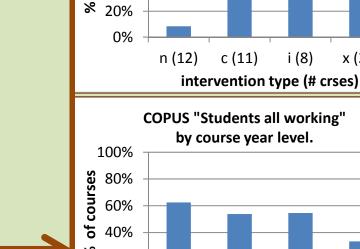
OBSERVER PERSPECTIVES: Classroom Observation Protocol = COPUS<sup>3</sup>

• 2006/7: Most responses referred to *inadequacies of students and class space*.

• 2012/13: Most responses referred to insufficient instructor time and expertise.

Example: results from observing two different classes of one course:





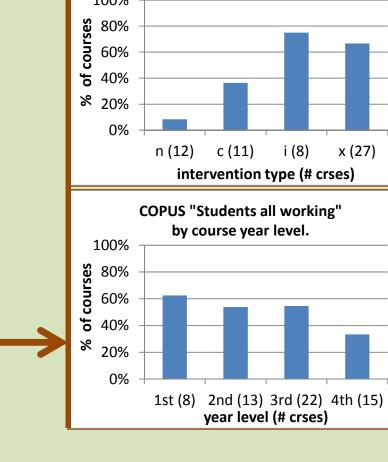
Active strategies are prominent in "i", "x" and 1st, 2nd, 3rd year courses.

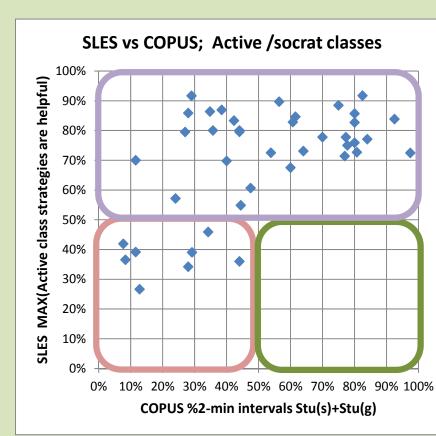
### Correlating COPUS<sup>3</sup> and SLES<sup>1</sup> w.r.t. active classes (42 courses)

- Students in most courses say active classes are "helpful". Activity observed in these classes averages 59% of
- 2-min intervals ( $\sigma = 24\%$ ). (Spending roughly 50% of class time as "active" is significant.)

Low SLES "active class helpful" correlates with low COPUS score.

 NO high COPUS score with low SLES scores. i.e. No "active" classes were observed that students said were "NOT helpful".





## INSTRUCTOR PERSPECTIVES: Teaching Practices Inventory = TPI<sup>2</sup>

- Data survey asks about 4 types of experiences:
- a) extremely helpful b) very helpful c) moderately helpful d) little or no help e) not applicable

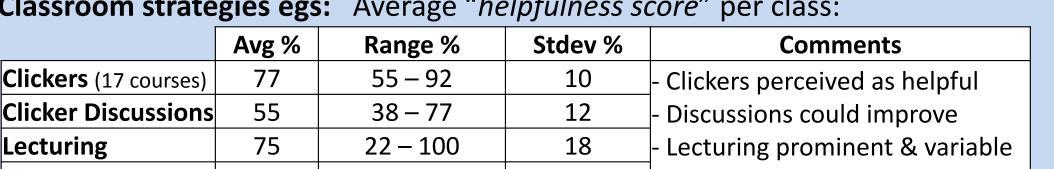
- For each question *helpfulness score* = Percentage of respondents saying *extremely* or *very helpful*

- \* Science Teaching & Learning Fellows (education support); see ref. 5. \*\*RBIS = Research Based Instructional Strategies.

- <u>Classroom practices</u> see the greatest distinction between "x", "c", "i", and "n" courses.

Over 1/2 of respondents said extremely or very helpful in 60-75% of 1st 2nd & 3rd year courses &

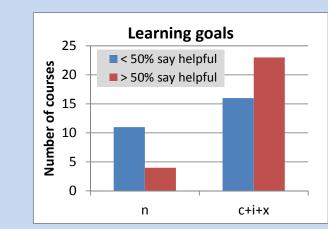
,	Over $\frac{1}{2}$ or respondents said extremely of very helpful in 60-75% of 1°, 2°°, $\alpha$ 5	year courses
	- 4 <sup>th</sup> year courses are variable, smaller, more 'expert-like', and more hands-on.	
	- 4 year courses are variable, smaller, more expert-like, and more namas-on.	
		Active Classes are
		course year love

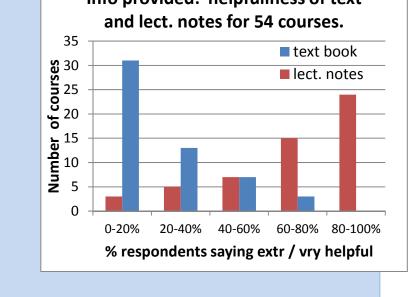


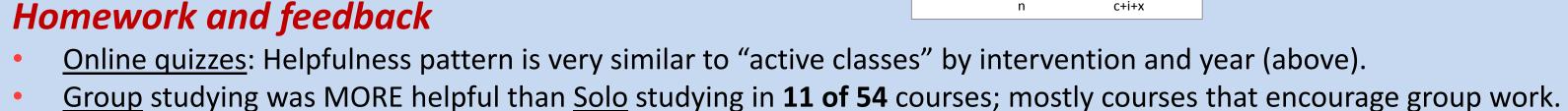
## Information provided

- Textbook not well-used in most (although not all) courses.
- Instructor's lecture notes: most important source for most students.

Number of courses with low or high helpfulness scores for







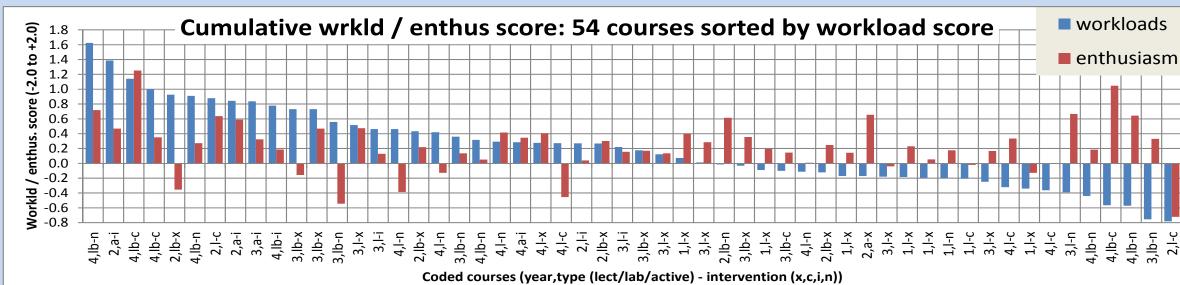
Rubrics: > 50% of respondents say they are extremely or very helpful in 19 of 54 courses. Feedback on preliminary work: >50% say is extremely or very helpful in 17 of 54 courses.

**But** ... homework saw surprisingly "low" endorsement overall. (An area worth improving.)

## Workloads and enthusiasm

**Question**: "Compare this course to <u>each</u> other course you take." **Answered** by >2300 students taking EOAS courses.

- Enthusiasm for EOAS courses rarely "negative" (negative = less enthusiasm).
- High workload + Low enthusiasm may suggest de-motivated students.



Eg. of a single course (5th from left above): A difficult, required, math / computing course with broad demographics had ... ... 3<sup>rd</sup> highest "active class helpfulness" and 5<sup>th</sup> highest "workload" yet 5<sup>th</sup> lowest "enthusiasm".